



Fiber Installation Agreement

Grant County

Phone: 888-8888
1-800-992-2112
Fax: 509-884-1716
341 Grant Road
East Wenatchee, WA 98802

Customer Name: _____ Phone #: _____ Cellular #: _____ Rep: _____

SAVE! INSTALLATION SPECIAL - \$49.95

- INTERNET and/or PHONE - With One Year Agreement.
- INTERNET & PHONE Installation - \$129.00 Without One Year Agreement
- INTERNET ONLY Installation - \$99.00 Without a One Year Agreement

Wireless Internet Firewall/Router

Ask us about which option is best for your needs.

- (Take \$25 Off with a 12 month agreement)
- D-Link N300 - \$55 Engenius N300 - \$55
- Asus N600-53 - \$55 N600-56 - \$90 N600-66 - \$125

Double Play Installation Includes:

- ▶ Up to 2 Hours of Labor for the following items:
- ▶ Includes Activation Fees (Phone \$20, Internet \$24)
- ▶ Installation on Exterior Wood/Vinyl Siding
- ▶ Single Story Home (see reverse for multi-story)

- Phone: Run from Fiber Box to Phone D-mark Box
 - ◆ Up to 75 feet of Cat 5 Cable
 - ◆ Exterior Surface Mounted - Simplest Route

- Internet: Fiber Box to interior Firewall/Router
 - ◆ Up to 75 feet of Cat 5 Cable
 - ◆ Exterior Surface Mounted Simplest Route.
 - ◆ Connection from Fiber Box through one exterior wall to inside room
 - ◆ 1 Surface Mounted Complete Jack Box
 - ◆ Set-up of Firewall/Router
 - ◆ Set-up of TWO devices. (Additional Devices - laptop, smart phone, etc. \$10 each. See other side)
 - ◆ 2 - 6 foot Patch Cables
 - ◆ Configuration of 1 Computer (see other side for additional computers)
 - ◆ 1 E-mail set up

- Basic Testing: Phone, Internet & Firewall/Router

Single/Double Play Installation Includes:

- ▶ Up to 1-1/2 Hours of Labor for the following items:
- ▶ Includes Activation Fees: Phone \$20, Internet \$20,
- ▶ Installation on Exterior Wood/Vinyl Siding
- ▶ Single Story Home (see reverse for multi-story)

- Phone: Run from Fiber Box to Phone D-mark Box
 - ◆ Up to 75 feet of Cat 5 Cable
 - ◆ Exterior Surface Mounted - Simplest Route

- Internet: Fiber Box to interior Firewall/Router
 - ◆ Up to 75 feet of Cat 5 Cable
 - ◆ Exterior Surface Mounted Simplest Route.
 - ◆ Connection from Fiber Box through one exterior wall to inside room
 - ◆ 1 Surface Mounted Complete Jack Box
 - ◆ Set-up of Firewall/Router
 - ◆ Set-up of TWO devices. (Additional Devices - laptop, smart phone, etc. \$10 each. See other side)
 - ◆ 2 - 6 foot Patch Cables
 - ◆ Configuration of 1 Computer (see other side for additional computers)
 - ◆ 1 E-mail set up

- Basic Testing: Phone, Internet & Firewall/Router

Comments: _____

What Installation does not Include:

1. Installation/repair/upgrade/removal of existing or additional software/hardware.
2. Networking of Computers.
3. Repair, upgrade or replacement of pre-existing damaged or incompatible cables or cable components that may be required for service.
4. Repair of Computers, Phones, or other Devices.
5. Changes or Programming of Telephone, Internet or Firewall/Router made after your initial order and installation. Change order/service fees WILL apply.
6. Any other installation requests not listed above.

Revised: April 2015

FOR FIBER SERVICE - Installation - Cancellation Policy:

- I want a 12 Month Agreement: Signature: _____ Print Name: _____ Date: _____
 - ◆ I agree that the initial term of this agreement is for 12 months following activation of services, continuing on a month to month basis thereafter.
 - ◆ I agree to pay an early cancellation fee of \$49.00 per service that I have (Phone-Internet) if I choose to terminate this agreement prior to fulfilling my 12 month agreement or my service is disconnected and/or sent to collections for failure to pay.
 - ◆ I agree to pay the PUD Installation Fee, if applicable, that LocalTel has paid on my behalf to the PUD, if I cancel my services before my agreement ends.
- I do not want an Agreement: Signature: _____ Print Name: _____ Date: _____

- ▶ I agree that LocalTel will not be held liable for any loss of revenue, business, undelivered e-mails and/or loss of bandwidth in the event of a planned and/or unplanned, full or partial outages.
- ▶ I agree that LocalTel will not be held liable for any compromise or void of siding or any other warranties on my home as a result of my installation.
- ▶ I understand what IS and IS NOT included with my installation. Any additional requirements that I have may require additional fees and may need to be scheduled for another time.
- ▶ I agree to the above Installation and Cancellation Policy.

Signature: _____ Print Name: _____ Date: _____
Must be signed by someone listed on the LocalTel Account

*LocalTel Technicians reserve the right to stop an installation if unexpected complications arise that may require additional labor, material or approval to complete.

Additional Services and Charges:

Cablings Locations: (ground floor no additional charge)

- Second Story \$25.00
 Third Story \$50.00
 Basement \$50.00
 Additional Interior Room/Wall's Wired - \$35.00 each X _____ = _____
 Crawl Space Wiring \$25.00

Non-Conventional Construction Installations:

- Non-Sheetrock Walls \$25.00
 Non-Wood/Vinyl Siding Quote Only _____
 Flush Mount Jack Boxes Quote Only _____

Cable/Wiring Runs: In different room or home run to same room

- Additional Computer Runs \$50.00 each X _____ = _____
 Additional Phone Jack Locations \$50.00 each X _____ = _____

Components Connected - Configured - Programmed:

- Additional Device Set-up \$10.00 each X _____ = _____
 (Wireless Internet on Lap-top, Smart Phone, etc)
 Firewall/Router Programmed \$20.00 _____
 Additional Computer - E-Mail Internet Configured \$20.00 each X _____ = _____

Additional Components/Hardware:

- Computer NIC's Installed \$45.00 each X _____ = _____
 Laptop Wireless NIC Install \$80.00 each X _____ = _____
 Desktop Wireless NIC Install \$80.00 each X _____ = _____
 Additional Cable (Cat 5, Coax) 30¢ foot X _____ = _____
 Surface Mounted Jack Boxes \$8.00 each X _____ = _____

Patch Cords: (Circle Cables Needed)

- 5' - \$4.95, 10' - \$5.25, 20' - \$8.95, 25' - \$9.95 _____
 Wireless Range Expanders: Up to 200' - plug-in \$99.00 X _____ = _____
 Wireless High Gain Antenna: \$60.00 X _____ = _____
 Wireless Antenna Stand \$30.00 X _____ = _____

Total of Additional Services & Charges: _____

(ordered at time of Initial Installation)

Hourly Rates: 1/2 hour minimum (for additional installation)

- Cable/Wiring Technician \$65.00 per hour
 Trip Charges for Additional Work By Quote Only

Firewall/Router Serial Number: _____

Wireless Signal Strength:

	Location	Strength
1:		
2:		
3:		

Speedtest.nwi.net:

Down:	Up:
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Phone Verification:

	Phone Number	LT	V
1			
2			
3			
4			

Fax Line Test: Send Receive

Comments:

I approved Additional Services & Charges to be done at the time of my installation

- ◆ I have agreed to the work listed above.
- ◆ I understand the selected items and/or services will appear on my monthly statement as Additional Charges.

My installation has been completed to my satisfaction.

Signature: _____ Date: _____ Technician's Name/s: _____